

## IceToolz Warranty Policy 2018

If IceToolz's products are not able to achieve its intended functions under normal use, either due to material or manufacturing defects, our company can choose to repair or replace the products.

If the product is damaged due to users improper usage, accidents, human error, abuse, modification, or if the product is used in any way not intended as described in the manual by the user, it is not covered by the warranty. Any maintenance or repairs that are not covered by the warranty will be charged with a reasonable fee.

All IceToolz products carry a limited warranty for the specified period of two years starting from the date of purchase. Proof of the original purchase date is required for this warranty service, such as the invoice or credit card receipt.

If IceToolz decides to adopt this Warranty Service even if the customer fails to provide proof of the original purchase date, the warranty shall be determined according to the product serial number or date of manufacture. The warranty for the product must be sent to the original authorized retailer or an authorized agent for determination.



## IceToolz保固政策2018

IceToolz的產品若因材質或製造上的瑕疵，在正常使用情況下未能達到應有的功能，本公司有權選擇維修或是更換處理。如果由於使用者不當使用、意外、疏忽、人為破壞，修改或以任何方式未標示在操作手冊上而導致產品受損，則不在保固範圍內。任何不在保固範圍內之維修或保養將收取合理費用。

IceToolz的所有產品，自購買日起算，保固期限為兩年。若欲使用本保固服務應出示足以證明原始購買日之購買證明，如發票或信用卡單據。若無法出示原始購買日之購買證明，則由IceToolz依據產品之產品序號或出廠日認定之。產品之保固需送回原授權之零售商或是授權代理商做判定。



## IceToolz质保政策2018

IceToolz的产品若因材质或制造上的瑕疵，在正常使用情况下未能达到应有的功能，本公司有权选择维修或是更换处理。如果由于使用者不当使用、意外、疏忽、人为破坏，改装或以任何方式未标示在操作手册上而导致产品受损，则不在质保范围内。任何不在质保范围内之维修或保养将收取合理费用。

IceToolz的所有产品，自购买日起算，质保期限为两年。若欲使用本质保服务应出示足以证明原始购买日之购买证明，如发票或信用卡单据。若无法出示原始购买日之购买证明，则由IceToolz依据产品之产品序号或出厂日认定之。产品之质保需送回原授权之零售商或是授权代理商做判定。

